



Natural Stone/Quartz Countertop Care/Warranty

Duracite fabricates and installs your counter tops using the best equipment and techniques available today. Your stone surfaces should stay looking beautiful for a long time with simple routine care and maintenance.

Preventing damage to your stone counter tops

In most cases, stone counter tops are not very easy to repair. To help avoid having problems with your stone material, be sure to follow these guidelines.

- Avoid exposing your stone counters to strong chemicals, such as paint removers, oven cleaners, acids, oil, etc. for a long period of time. If contact occurs, quickly flush the surface with water and blot dry.
- Do not cut directly on your stone counter top. This can cause deep and permanent scratches to appear.
- To prevent staining, we recommend that you re-seal your counter tops every 12 to 18 months depending upon use. (Natural Stone only)
- Avoid directly dropping heavy or sharp objects on your counters.
- Avoid applying intense heat directly to your stone counter tops.

Cleaning and Sealing Recommendations

Your stone counter tops are very easy to clean. Common household products will keep your stone looking beautiful for a long time.

Recommended Cleaners

- Soapy Water
- Any neutral NON-abrasive cleaner
- Use fine steel wool #000 to remove any hard food residue

Recommended Sealers

- Miracle Sealants 511 Impregnator or equivalent (Natural Stone only)

Duracite Guaranteed Quality

With proper care, the stone surface in your home will stay looking like new. That is why we back our labor and installation for two years. At Duracite, we believe "Our business is pleasing customers"; we will always be here to assist in any needs you might have.

Product Warranty

Duracite warrants its Stone counter top installations against failure due to fabrication or installation defects for the first two years after original installation. This warranty applies to products permanently installed by Duracite, which have been properly maintained according to this care sheet. This warranty does not cover:

- Damage or defect due to material failure. Natural stone is imperfect by nature and cannot be warranted as such.
- Damage caused by fire, flood, earthquake, house settling or other natural disaster.
- Damage caused by failure to follow maintenance procedures.
- Damage due to chemical or physical abuse.

"Our business is pleasing customers"

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